



## Our Price Promise Guarantee - Terms and Conditions

01.05.20

This document describes S50, a business trading name of Sensus3 Ltd (hereinafter referred to as “Us” “We” “Our” “S50” “S50 Managed IT Services”) promotional offer (hereinafter referred to as “Offer” “Promotion”) to price match any identical IT support product (hereinafter referred to as “Support Plan” “Plan”) from another UK based IT support company (hereinafter referred to as “3<sup>rd</sup> Party”) and the terms and conditions under which You (hereinafter referred to as “You” “Your” “Client” “Customer”) are entitled to this Offer.

By taking part in this Promotion you also agree that you are authorised to accept these terms and conditions on behalf of yourself and/or the company you represent. This document does not act as a contract between you and S50. Our standard terms of business also apply.

### Our Price Match Promise Guarantee:

Our promise to you is that if you can find the identical IT support plan we are offering at a lower price from a 3<sup>rd</sup> Party, we will match the price.

### How to Claim:

If you have already subscribed to one of our Support Plans, you must contact us within 30 days of your plan start date so we can verify your claim and provide the offer to you.

If you have not yet subscribed to one of our support plans, you should contact us via email to [enquiries@s50.co.uk](mailto:enquiries@s50.co.uk), call 020 8770 0007 or use our online Chat service at [www.s50.co.uk](http://www.s50.co.uk). In order for us to verify the 3<sup>rd</sup> party price you must provide the name of the 3<sup>rd</sup> party and where the identical plan is being advertised for sale at a lower price. We may also request a copy of a formal quotation from the 3<sup>rd</sup> party to you for the identical plan to further verify the price and plan details, before we provide the offer to you.

### Term and Conditions:

1. This promotion is open to all UK businesses and registered UK charities and ends 31<sup>st</sup> July 2020
2. You are entitled to the offer price for the duration of your S50 support plan subscription up to a maximum of 12 continuous months from the date you subscribed to the Plan
3. Typographical errors shall not apply and any 3<sup>rd</sup> party price match promotion, which offers an additional rebate or other benefit for any price matching is also excluded.
4. The offer is based on pricing excluding VAT at the applicable rate
5. This promotion will not be back dated, is not transferrable or exchangeable and cannot be used in conjunction with any other offer, unless otherwise agreed in writing with S50
6. We reserve the right to hold, suspend, cancel or amend the Promotion at any time and where it becomes necessary to do so

**A: 50 Frederick Road, Sutton, Surrey, SM1 2HU**

**T: 0208 770 0007 | E: [info@s50.co.uk](mailto:info@s50.co.uk) | W: [www.s50.co.uk](http://www.s50.co.uk)**

S50 is the business name of: 'Sensus3 Limited' - Reg: 5309558 - VAT: 857707584

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